# Christmas Ention

Citizens Advice Bureau









2021 was a big year for CAB. Our volunteers, board and committee members, staff, visiting lawyers, mediators and JPs all showed resilience and enthusiasm throughout the uncertainty that this year brought.

We wanted to celebrate CAB and our volunteers with a lunch at the Hyatt Hotel. We had over 130 attendees across all ten of our branches come together on the 18th of November to celebrate.

## From the President

# SANDRA BROWN

Hello everyone, as your new President I would like to take this opportunity to introduce myself. I joined CAB in 1994 as the Volunteer Coordinator and was later appointed as the CEO in 2003. I was a member of the salaried staff for 17 years until I finally retired in 2011.

## "

I am very proud to have been elected as President of the Board and undertake to do everything I can to ensure CAB continues to flourish into the future.





My commitment to the organisation continued when I was elected to the Board and have maintained my interest in CAB since that time. The backbone of the Bureau has always been the volunteer staff and without you we could not exist.

I hope that in the New Year I can get to visit all our Branches and meet with many of you. I have already managed to meet with our Mediation Panel at a very pleasant informal get together and also attended the Volunteer Garden Party at the gardens of Government House.

Finally, I would like to wish you all a very safe and happy Festive Season and look forward to meeting many of you in the New Year.

Kindest Regards Sandra Brown President



We celebrated at the Hyatt Hotel with a Festive buffet.



After not being able to host an event last year due to COVID restrictions, the Hyatt Hotel lived up to our expectations, with a gorgeous venue and set-up. We'd like to thank everyone who was at the event for providing great company, the Hyatt Hotel staff for providing food and drinks throughout the event and preparing the ballroom for us, and Elena, Natalia and Milo for organising the event and making sure everything went perfectly!

We'd also like to congratulate the winners of our raffle, Midland volunteer Joshua Salkilld-Campbell, Perth pro bono lawyers Andrew Monisse and Jeremy London, and Kerrie Schilling from the Armadale branch. We've put plenty of photos of the event in this newsletter and hopefully it piques your interest for our 2022 lunch!





#### **Interview with Elena**

# What are your holiday plans?

Basically surviving with lack of sleep and an upside down routine, while trying to enjoy the festive season, watching Christmas movies and eating lots of food! Oh and of course, enjoying this very special moment as a family of 4 (Mr Fluffington counts as a family member)!

# What will you miss the most about CAB while you're on maternity leave?

I will miss the vibrancy of the place, being busy, learning new things and the banter and laughter with the volunteers and staff.
Although I will be kept very busy and learn lots of new things baby-related I'm sure!

# What is the most unusual query you have ever received?

There are so many actually! Some were good learning experiences, some were just odd. I remember that a client who lived in the Midland area and called us in Perth. She wanted to know where the ergo/physio shop that she used to go to had moved.





She hadn't been in about 15 years and didn't remember the name of the shop. In the end, I couldn't find that specific shop for her but I suggested she try another one that was selling similar products in the area and she was very happy.

Thank you so much, Elena. We will miss you and wish you the best for your maternity leave. We look forward to having you back mid 2022!



## **CAB Updates - Elena**

Elena is currently on maternity leave and will soon be welcoming a baby boy into her family! Milo & Natalia will be acting in her role until she returns in a part-time capacity sometime in June or July 2022.

If you have any queries about what is happening or need to get in contact with them, you can email them at:

execassistant@cabwa.com.au or ceoassistant@cabwa.com.au



## **Goodbyes - Judy**

We recently said goodbye to two long-serving staff members, Judy and Daniel. Judy had worked and volunteered with CAB simultaneously for 12 years, serving as the Administration Assistant and point of contact for document queries, corrections to documents and ensuring that all documents produced by CAB were appropriately proof read! We'd like to thank Judy for her service and generous donation of time to CAB. We all wish her well in her retirement.

### **Goodbyes - Daniel**

Daniel has had a variety of roles throughout his 6 years at CAB. Starting off as a volunteer in the mediation department, before being taken on as a Paralegal, and progressing through his supervised legal practice before leaving us as an unrestricted solicitor! Daniel has contributed to so many different parts of CAB, so it's no wonder he's gone on to get even more experience as part of Circle Green Community Legal. We'd like to express our thanks to Daniel for his time and work at CAB, and hope that his new role in assisting with tenancy queries is fulfilling and exciting.



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#### **Vaccination Update**



The State Government recently announced health directions for community care services workers, including vaccination requirements. CAB, as a "non-residential community care service", falls under this order.

CAB has introduced a mandatory vaccination policy for all staff, volunteers, committee members and board members of CAB.



#### **IMPORTANT DATES**

- December 10th Human Rights Day
- December 25th Christmas Day
- December 26th Boxing Day
- December 31st New Years Eve
- January 26th Australia Day
- February 1st Chinese New Year
- February 4th World Cancer Day
- February 13th Apology Anniversary
- February 14th Valentines Day
- February 20th World Day of Social Justice

#### **COMMUNITY EVENTS**

#### **Twilight Markets**

Sat, 18 Dec, 5:00 – 8:30 pm St Alban's Anglican Church 423 Beaufort St, Highgate

#### **Christmas in Bunbury**

Sat, 11 Dec, 11:00 pm Graham Bricknell Memorial Music Shell Symmons St, Bunbury

#### **Mandurah Christmas Charity Ride**

Sat, 11 Dec, 10:00 am – 1:30 pm Sir Ross McLarty Oval 15 Longo Ave, Pinjarra

#### **Seniors Christmas Lunch**

Tues, 14th December 12pm - 2:30pm The Third Place, 325 Barker Road Subiaco



#### **CAB CHRISTMAS CLOSURES**



# PERTH BRANCH

The Perth branch closes on December 24th at midday and re-opens on January 4th, 2022. Please contact us if you have any questions.

**CABWA** 





