

Message from the President

Hello everyone! It is with great pleasure that I write my first Christmas message to you all as your 20th President of the Citizens Advice Bureau.

Firstly I would like to acknowledge the unstinting work and dedication that the Immediate Past President Barbara Kwiecien and her Vice-President Margaret Dixon have brought to their positions over the last six years. I thank them sincerely on your behalf and as we approach another year I am looking forward to working with the new Board of Management in continuing our service to the community.

There is no doubt that the COVID-19 pandemic has had a profound impact on all our lives and there will be much to consider in the coming year as we continue to face the challenges it has wrought. In this regard, I would like to take the opportunity to recognise the enormous contribution of our CEO Kathryn Lawrence and her staff, as we steered our way through these demanding times.

Our Branches are doing sterling work in informing, referring and advising the public who come through their doors and the Legal Unit continues to be of inestimable value to our clients. Sadly



family issues have come to the fore in 2020 and I am sure our Mediation Service will become more and more in demand through the coming year.

On a personal note throughout 2021 I would like to raise awareness of all we do at CAB and draw attention to our brand. It is only through the dedication and work of our volunteers that we can continue to serve the community and I thank you for this service.

The Board and I wish you all -
Lawyers, Pro Bonos, Paralegals,
Mediators, Staff and all our volunteers
- a Joyful Festive Season. I extend
best wishes for a happy and healthy
year to come.

Wendy Stephens
President
Board of Management

Message from the CEO

Hello and welcome to our summer newsletter.

I've had a few weeks away recuperating from surgery but I'm back and fitter than ever! Thank you to everyone who has helped keep things going in my absence, in particular Elena, Garry, Selva, Donna and Natalia and a huge thank you to the board for your support. I'd especially like to thank our new president Wendy who has kept in constant contact with me and everyone else who has sent me get well messages, I have appreciated every single one.

Okay, as you know, new protocols around contact tracing have been introduced and incorporated into our safety plans. Hopefully, this is something that will end when we come back after Christmas but I'd like to thank everyone for their work in keeping CAB, our volunteers and the community safe. You are superstars!

The Perth office will be closed from December 24th until January 11th, a week longer than usual. The board has approved that Perth close for the additional week in recognition of the extra work required by staff to ensure management of safety and work during the COVID-19 lockdown. It also allows the Perth volunteers a good break. Our other branches will be closed for different times, please check our Branches page on the website if you are unsure.



While we couldn't do a Christmas Lunch at the Pan Pacific this year we have sent out little Christmas gifts and cards to all our volunteers. We have also sent certificates of recognition from the Department of Communities who are in awe of what we produce for the funding received. Each branch is holding its own Christmas lunch and the Perth office had organised Christmas morning teas for the week of the 7th of December. Hopefully, we'll all be able to celebrate together during National Volunteer Week 2021.

We've had another 13 volunteers join us since the last newsletter which is amazing. It makes me proud that as an organisation CAB is still attracting such a high calibre of volunteers when other agencies are struggling with volunteer recruitment. We provide such an exceptional service due to the quality of our staff and volunteers and our strength in collaborating with other like-minded agencies. So thank you to everyone who has contributed, and continues to contribute, over this somewhat difficult year.

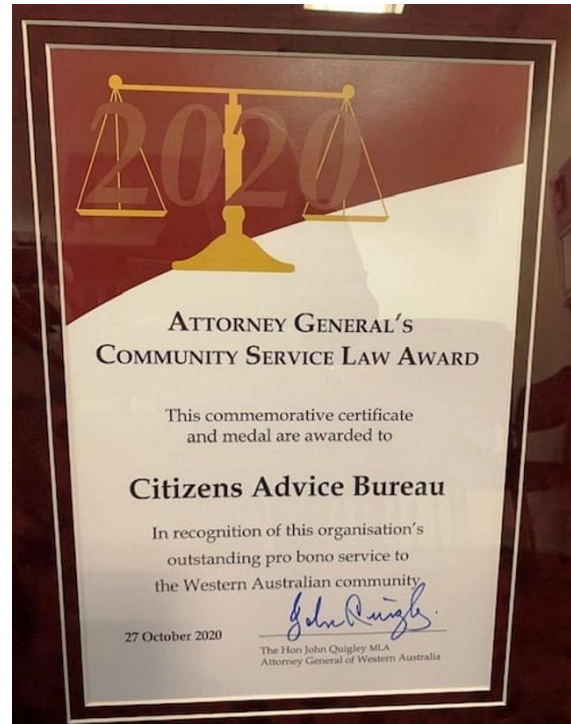
As an example of how respected our service is, the Legal Aid Virtual Office will soon be opening in another four branches - Fremantle, Kwinana, Busselton and Rockingham. Thanks to Legal Aid for expanding this program in our offices, Garry for helping to set up the equipment needed and the volunteers for attending training and your enthusiasm to have this service in your branch. I also want to note that the branches that have the Virtual Office already are the reason Legal Aid expanded the service. They were so impressed with how efficiently the service is being run and how respectfully their clients are managed that they felt confident to expand into other branches.

A new phone system was installed recently in the Perth office which has been a learning curve for all of us. Big thanks to Garry for getting it set up so quickly and to all the staff and volunteers for keeping their cool whilst we worked through the difficulties in using the new system.

I wish everyone a happy and peaceful Christmas and a wonderful break. Put your feet up and spend some time with your loved ones and let's all keep our fingers crossed that 2021 brings with it good health for all and is way less complicated than 2020.

My deepest thanks and best wishes,

Kathryn Lawrence



Our beautiful award that we received recently - we couldn't have done it without each and every one of our volunteers. Thanks to everyone for their hard work!

Staff Profile - Elena Mauen

Elena has been the Volunteer & Client Services Coordinator for 5 years at CAB, and as a result has seen many volunteers come into the organisation, providing their time and skills.

We asked her a few questions to get a better understanding of who she is and what she enjoys doing.

What were you doing before you came to Australia? What is your background?

Elena: In case my accent doesn't give it away, I'm French-speaking, originally

from Wallonia in Belgium. I finished my studies in London and lived there for about 4 years, working in Public Relations and Event Management. I moved to Perth in January 2015.

Some of the highlights were working at the London Olympics 2012, coordinating a red carpet event, working alongside Bollywood movie stars and launching new products in fancy venues like the Playboy Club and Fortnum & Mason's. It was quite different from what I do at CAB but I found that a lot of skills were transferrable.

You've been at CAB for 5 years now – what initially drew you to working at CAB?

Elena: Prior to joining CAB, I worked as an Event Coordinator and was filling a temporary role with Relationships Australia to assist with the WA Family Pathways Network's annual conference. At the time, Kathryn was the Chair of the organisation and I worked closely with her.

When the Volunteer & Client Services Coordinator position became available, Kathryn contacted me to find out if I was available to fill this role temporarily, which I did. My contract was extended a couple of times and when the position was advertised, I applied for it and successfully secured the permanent role.

Has working with volunteers been a different experience from previous roles you have had?

Elena: It was quite challenging at first because it was a completely different



work environment to what I was used to, however, I found it extremely rewarding. I have been involved in volunteering in the past so I had an idea about the experience you get as a volunteer but this was the first time I was on the "other side".

Working with volunteers is very inspiring. I admire their dedication and commitment. Using one's time to help other people is a very selfless thing to do. We have such a broad range of volunteers and sometimes I feel like the only thing they may have in common is their generosity and willingness to help others. However, we all work so well together, combining many years of experience and knowledge towards fulfilling the same goal.

Working with volunteers has been a fabulous, enriching and positive experience.

You are also on the Board for your local Rotary Club, right? What does that

involve, and where do you find the time?

Elena: Yes, I have been involved with the Rotary of Elizabeth Quay (REQ) since about February but joined as a member in May (during the lockdown period) when meetings were hosted virtually. I became passionate about the motto of the club “facilitating and inspiring generosity” and I felt I wanted to contribute more so I joined the Board of Directors in June.

Our club is not extremely traditional, the members are fairly young (mostly between 30-50 years old) so we use a lot of new technology (apps) and online communication which saves time. I have set strict boundaries and allocate time for club activities and in-person Board meetings so it doesn't impact too much on my personal life.

What do you like to do in your spare time when you're away from the office?

Elena: I like to spend time with my partner and go on walks, bike rides or discover new breakfast spots. We LOVE food and Perth has so many beautiful outdoor breakfast/brunch places! 😊

I also love reading, exercising and suffocating my cute fluffy cat with cuddles! I try not to watch tv too often but when I do, I can easily binge whole series on Netflix. I just finished the Crown – season 4. I'm obsessed with the Queen (and her corgis).

Do you have any stories about CAB or your experience that you'd like to share that have been memorable?

Elena: It's going to sound a little bit

cliché, but every day is memorable when you know you're making a difference in people's lives. It's particularly rewarding when you see “regulars” and they remember you so you can have a chat and see how they're progressing with things. Even if they are not progressing as such, sometimes all they want is a chat. Some of our clients are vulnerable and isolated so I don't mind spending some more time with them.

Branch Updates



Rosemary and Sandy, a Kwinana volunteer and Kwinana Branch Coordinator respectively, are hosting another stall at Kwinana Marketplace to inform the community about our services.

Fremantle CAB

We held our final Branch Meeting of the year on the 30th of November. At the end of the meeting, we were thrilled to present Jim Williams with a certificate

and pin acknowledging and celebrating his 30 years of service with Fremantle CAB – an amazing achievement.

Now we are looking forward to the festive season and in particular to the new year when we will welcome the Legal Aid Virtual Office to Fremantle Branch.



Margaret, one of the Branch Coordinators at Fremantle presenting Jim with his 30 year certificate and pin – an incredible achievement.



CAB Fremantle volunteers celebrating the end of the year with a lovely lunch!

Busselton CAB

We have 2 new volunteers Joneen and Judith and they joined us at a lunch we held recently as part of a “Get to Know You” day.

At our lunch day, we also presented Jenny Baker with an award to recognise her contribution to the team in being a great team player and trainer. Jenny has been with Busselton CAB for more than 5 years and received recognition for her service to CAB earlier this year.

At our recent team meeting we also recognised Lyn for her amazing effort in sorting out the filing system, which was badly needed and is so easy to access now.



CAB Busselton's volunteers are shown here at a “Get to Know You” Day, celebrating all the work they have done this year.

Armadale CAB

We participated in the annual Armadale Community Against Family Violence March (White Ribbon Day), which was held in early November. This is a well-represented march and is growing each year. Over 200 people attended and marched which is double last year's event. The police both marched and controlled the traffic as the silent march proceeded up from the beginning of the Mall to Memorial Park in Jull Street.

Many participants came from a range of government organisations, local service providers and members of the community. This included local business support with shops advertising the event. It was wonderful to see staff and the community coming to stand outside on the day to show their support.

Tony Buti, our Chairperson for Armadale's Branch Committee, was the MC again. Tony is a great supporter, and rides his bike from Bunbury to Perth for this cause.

A guest speaker, Della, gave a speech that was a moving and motivating account of her own personal experiences which left a deep impression on the many people who were there.



Kerrie Schilling and Tony Buti attending the Armadale Community Against Family Violence March.



This is the banner held at the March, carried by many attendees.



CAB Joondalup's volunteers are shown here having a lovely coffee catch-up.

Volunteer Highlight

Mikaela has been a volunteer at the Midland branch for four months now and has a history with CAB thanks to her great-grandmother. We asked her what her experience at CAB has been like.

How did you hear about CAB? What made you want to volunteer here?

Mikaela: My great-grandma Rene Watson volunteered at CAB for a really long time and loved her time volunteering. I did some research into what CAB does and thought that volunteering at CAB seemed like a great way to gain valuable skills to complement my law studies.



What have you done prior to volunteering at CAB?

Mikaela: I really enjoy volunteering because it is a fun way to gain insight into different industries. I used to volunteer at the WA Maritime Museum as an engagement volunteer and was also an intern at Ken Wyatt's Hasluck Electoral Office.

I have been working part-time while studying. I have tutored high school students in English, worked as a sales assistant at Myer and am currently doing night fill at Woolworths.

You're also studying Law at University – do you find that the things you learn at CAB support this?

Mikaela: Absolutely! The exposure to real-life legal issues I get at CAB enhances my understanding of what I am learning at university.

When studying law at university, we learn to deal with legal issues in a methodical way. We generally only deal with one area of law at a time, which means we always know what topic our assignments will be on. At CAB, however, we never know what the client will ask about when we pick up the phone. This has taught me to expect the unexpected which has increased my confidence with assignments at university.

Are there any common types of queries you get at the branch?

Mikaela: I would say our most common queries are centred around wills as well as applications for probate. We definitely use the factsheets for these areas the most. Interestingly, of late, I have noticed an increase in queries from landlords and tenants.

Do you have any stories or memories that you'd like to share?

Mikaela: Most of the time when we

give information and referrals, we never find out what the outcome was for the client. My favourite memories about CAB all stem from finding out that the information or referral really helped a client. While volunteering at CAB I have been doing NILS appointments with another volunteer. We have only done three so far but all of them have been successfully processed. I find it really rewarding to find out that we have helped a client get a good or service they desperately needed.

I also really enjoy speaking to all different kinds of people. Once as I was finishing up a phone call with a client, the client forgot who he was speaking to and said, 'alright then, I'll catch you later, love you!' before hanging up, which made me smile.

What do you enjoy doing in your spare time to relax?

Mikaela: I enjoy playing sport and am currently playing social beach volleyball. I also love going to brunch with friends, making fresh pasta and of course, watching Netflix.

'THE BUCK STOPS HERE'

By KAY MAISEY

IF YOU need to know who, where, why, what, how and when about almost anything to do with living in WA, there is perhaps a "best place to go".

It is where, according to its assistant director, "the buck stops here".

At the Citizens Advice Bureau people can expect to receive immediate help and at least be put on the right path to find an answer to a question or solve a problem.

The staff are not quite walking encyclopaedias, but would certainly be the next best thing.

Is it hot air ballooning you want to know about?

Antique dealing perhaps, or where is the local donkey club?

How to contact the science fiction club, how do you get a pension or where can you find out about legal aid?

What is the telephone number to contact the American fleet?

CAB does not have a massive permanent staff, a bank of computers or a huge suite of rooms to store and dispense information.

It is housed in a relatively small open-plan office on the fifth floor of Community House at 81 St Georges Terrace.

It is managed by a committee of 10 people with a small paid staff and a large team of voluntary workers who man not only the Perth office, but 10 branches throughout the State.

THEIR worth is reflected in the client contact statistics for 1982 to 1983 which showed 10,433 contacts for the Perth office and 20,186 for State-wide contact.

In co-operation with the State Library, the staff do their own information collection, collation, filing and general library duties and have been branching out into preparing information leaflets and files which will help a big sector of the community, from young unemployed people to groups looking for guest speakers.

One of the most useful publications, especially for the unemployed or welfare recipients, is a map of Perth showing the location of all welfare organisations including places like Royal Perth Hospital, Red Cross Society, Aboriginal Advancement Council, Centrecare, Commonwealth Employment, Legal Aid Commission, Police Department, Social Security, Tenants Advice Service, Perth Emergency Housekeeping, CYSS and Alcoholics Anonymous.

Its most ambitious project has been the compiling of a resource file, which is available for \$30 a copy.

It is a thick file of details drawn from the years of experience of the CAB, now available in a format valuable for other agencies, personnel departments, business organisations, welfare and social work areas and groups who constantly deal with people in many walks of life.

The leaflet, "What Young People Should Know" was produced by young girls from Pen-

number and best friends' numbers, and also lists law and legal services, where to seek help on the compulsive dieting problem, anorexia nervosa, youth health services, pregnancy, contraception and abortion advice, rape and sexual assault and unemployment benefits.

The new "VIP Service" is a resource to help people wishing to volunteer their services find their right niche in the voluntary world, or to give them a chance to experience a new field of volunteer work.

THE Volunteer Information Place has a directory and referral system to provide information, includes information from agencies needing volunteers, aims to stimulate self-help and confidence in the unemployed sector and provide support and understanding in volunteerism.

Such a service is probably long overdue, as Australia on a population percentage basis has the third highest ratio of volunteerism in the world following Germany and Switzerland.

Two weeks ago, the CAB finished preparing a directory of sources of guest speakers.

Assistant director, Glenice Roberts, sees the CAB's role as saying to the community: "We understand your problem, these are the people who can help you."

"We have all sorts of people coming to us, or telephoning for help."

FOCUS

"We might have a family turn up in the office, just off the train from the Eastern States, who have arrived here penniless and without accommodation - that does happen."

"We could expect to see at least one person in here a week without money or somewhere to live."

"With some people we may spend only five minutes to help them with a simple query, with others we may spend several traumatic hours."

"**O**UR statistics show the number of people we have helped and inquiries dealt with do not show the hours that can be spent aiding clients."

"One lady we had last week needed a lot of practical help with a multi-problem situation."

"Many telephone calls were made, we gave her lunch and a great deal of support."

"When a person has not got much money, and no money to spend on telephone calls they may walk all over the city trying to see someone to help them and then find the person is out and they have to wait."

"They must have the strength



• Glenice Roberts, of the Citizens Advice Bureau, checks a letter being typed by voluntary typist Margaret Martin, of Forrestfield.

know where they need to be or know the system well enough to know what to ask for."

The record book for last Wednesday showed the variety of tasks put by the public to test the CAB's resources.

There was a query about a key to a rented flat; several from aged people in nursing homes anxious about the Government's assets test; a discrepancy in the actual size of land and documents for property that somebody had bought; an inquiry for more information about the group called Women Who Want to be Women; somebody asking about the Gestalt transactional analysis group, a person from overseas asking about pensions and a query about a hire-purchase agreement.

"There is an on-going problem in the community of people signing papers they have not read," said Glenice Roberts.

"We also have people coming to us who have signed as guarantors and who do not understand what it means and are surprised when they are approached for money."

"We stress to people, 'please

read the document thoroughly before you sign anything'."

"**S**OME people do not seem to understand that if you sign any document you are committing yourself to something, particularly in relation to video recorders or vehicles."

"Some people do not seem to realise for example, that while a TV repayment may be only \$3 a week, that the interest rate may also be \$3 a week, making a \$6 a week total repayment."

"When people approach us with a query or a problem, we really do feel the buck has got to stop here."

"Often by the time people get to us they are on a pretty short fuse, having been pushed from one person or organisation to another and another."

"We feel we really must try to resolve those problems here, though of course there are some situations we cannot fix and must talk to another authority such as the Family Court or Social Security."

"In some instances if our client wishes, we can make a telephone call, make an appointment and can offer to go with our client if need be."

An interesting article from the CAB Archives detailing issues that CAB volunteers faced nearly 40 years ago.

Fremantle CAB History

This is a statement written by Rene Watson, Mikaela's great-grandmother around the 40th anniversary of the Fremantle Branch in 2006. Rene had volunteered at Fremantle for 30 years, starting in 1974, and was a life member of CAB.

"As the Fremantle branch of the CAB prepares to celebrate its 40th anniversary, it might be interesting to reflect on the early days of the branch.

Back in those days, legal advice wasn't as readily available as it is today. There wasn't any Consumer Affairs Department and online computers were in the future. The Family Law Act hadn't been passed. If women had

marital problems and left their husbands or their husbands deserted them, the procedure was to refer them to Community Welfare for help for the first six months. If the problem still existed, they were then transferred to Social Security for benefits. When they went to Court it was under the Married Women's Protection Act, thankfully the Family Law Act changed all that.

In the late '70s or early '80s Fremantle Council set up the Justice of the Peace service in our office, which brought more people into the office, including Police wanting documents signed for warrants etc. In the '80s when the Council started to renovate the Town Hall buildings prior to the America's Cup, we along with the JPs were domiciled in a caravan outside the library buildings. This was quite interesting because space was so



A newspaper clipping from 1988 celebrating the 25th anniversary of the Fremantle branch and the long service of five of its volunteers, including Rene Watson.

limited, but people who needed our help still came and accepted the limitations. After the renovations were completed we were moved back into the Town Hall buildings. The JPs were given the offices which they still occupy. From there we were given accommodation across the street from the library in premises that had been occupied by a Supermarket which closed its doors. Those rooms were very spacious but didn't last very long before that building was demolished and Queensgate was built in its place. We were then transferred to our first Henderson Street address, Queen St side of the entrance to the Queensgate parking station. We were later transferred to where the parking office is now, then to our present premises.

Back in the late '80s we started out a very well patronised Legal Advice Service on Thursday evenings. This service is usually booked out, but as you who are receptionists on these occasions would know, some people do not turn up and don't bother to let us know. In 1990, Mr John Dooge started our Wills Service on the first and third Tuesday of each month, until his retirement several years later. For the convenience of the new Solicitor, the day was changed to Fridays. It is a well patronised service and the appointment book is usually filled.

Back in the early days, our office had one telephone line and a very old, temperamental, manual typewriter. Our information was on file cards, which because of said typewriter often had to be updated by hand. The advent of the Handbook was a great relief, with new printed sheets from Head Office just having to be added to it - so

different from today's online computer with E-mail, printer, Fax machine and Photocopier.

Our volunteers, mainly retired people, bring a diverse range of expertise and knowledge gained from their working days to the Bureau. This enables them to help our clients fill in difficult documents and write letters on their behalf, while some volunteers have done extra training courses and we can now offer help with Enduring Power of Attorney and Probate documents.

Everyone who has worked at the Bureau can recall memorable cases, some humorous, some tragic which have entailed a little extra digging for more information from our clients and extra telephone calls to help them solve their problem. It's these cases that make working at the Bureau so interesting and rewarding."

CAB News

WA has not moved to Stage 5 restrictions at the moment, and as a result, CAB still needs to abide by the COVID-19 Stage 4 Safety Plans. These plans now include [contact tracing requirements](#) in addition to the use of hand sanitiser, social distancing, and wiping down surfaces with disinfectant wipes. If you are unsure about the requirements of these plans, the information can be found on our Branch Intranet.

CAB had its main AGM on Thursday the 22nd of October, and a resolution was passed to amend the [Rules of Association](#) for the organisation.

CAB recently won the Attorney General's Community Service Law Awards in the Not-for-Profit category. You can read more about this in an [article published by the WA Government](#).

We recently had a New Volunteer Training session in November, which was the last training session this calendar year. We've announced the training schedule for next year on the Branch Intranet.

As Christmas season is upon us, we will be closing the branches over during Christmas and the New Year. The Perth office will be closed from midday on the 24th of December until the 11th of January 2021. Some branches will be closed earlier and opening later, so [check the website for each branches' closing dates](#).



What have you done prior to volunteering at CAB?

Miz: I was born and raised in Japan, I moved to Perth in 2012 to live with my future husband. Prior to this, I lived in Tokyo for 10 years, where I studied and worked as a writer. After I came to Perth, I've been studying English (again and still!), worked as a writer for a little bit as well as some work in hospitality and tourism.

You're a freelance writer, right? What type of genres do you enjoy writing the most?

Miz: I used to write articles in the Japanese music industry, the ones I enjoyed the most were the interviews. I like listening to people's stories about how they made their music. I don't really do writing jobs much now. Instead, I am writing stories where I can express my creativity.

Volunteer Highlight

Miz is one of our Thursday volunteer receptionists at Perth and has been volunteering at CAB for nearly two years now. We asked her some questions recently about her life and her experiences at CAB.

How did you hear about CAB? What made you want to volunteer here?

Miz: The Department of Commerce referred me to CAB and I had legal advice there. I was impressed with how kind they (we) are so I wanted to help CAB back and then I saw CAB was looking for volunteers on their Facebook page, so I contacted them.

What is the most interesting aspect of working at the reception desk?

Miz: For me, dealing with many types of people and wide ranges of queries. No day is the same! Also, I enjoy seeking any way I can help clients.

Do you have any stories or memories that you'd like to share?

Miz: I have a funny one! At the beginning of my time at CAB, I couldn't catch what clients were saying, I tried to listen to them well but sometimes I couldn't really follow. While I knew the word 'Affidavit', I couldn't hear it being used, I could only hear the word 'David' and then I was thinking 'who's David?

he was talking about his mother?'. I thought the client kept asking me about 'David', I wanted to ask him 'who's David?' (but I didn't) and then he was getting irritated and said 'Can I talk to someone?'. A staff lawyer came out and helped me - after the client left. The lawyer explained it very well and the client didn't even need an affidavit. I've never ever missed the word 'Affidavit' since then!

Summer Special **Days & Events**



Some of our Perth & Armadale volunteers at the International Volunteer Day Garden Party last week!

There are a plethora of special days and weeks commemorating and celebrating different types of people and causes all across the year. These often accompany a variety of events as well, so keep your eyes out for things happening in the community.

- December 5th - International Volunteer Day is a day that celebrates the work of volunteers in their communities to provide needed services to people. This culminates in WA with the International Volunteer Day Garden Party on the 3rd of December.
- December 20th - International Human Solidarity Day is a day that aims to promote solidarity amongst all peoples, including the responsibility we all have to the world at large. It aims to encourage conversation and action on mitigating and eliminating poverty across the globe.
- February 8th - 14th - Wear Red Week is an awareness campaign to improve general knowledge around heart disease and has been extended to a full week due to the day falling on Sunday this year. Wear red and donate to Heart Research Australia to support this cause.
- February 13th - Employee Legal Awareness Day is a day that aims to encourage people to be aware of the laws and obligations around employment,



Wendy Stephens, the Board President and Eric Tan, Board Member along with Perth & Mandurah volunteers at the Garden Party getting to know each other!

including policies and procedures of organisations so that they are empowered and can stand up to workplace mistreatment.

- February 27th - [World NGO Day](#) is a day that seeks to support those involved in Non-Governmental Organisations and their missions to better the world through collaboration and community involvement.

performances, shows, market stalls and excellent food.

- March 5th & 6th - [Romance and Mystery](#) is a themed concert performed by the Western Australia Symphonic Orchestra that consists of pieces by Edgar and Rachmaninov as well as a world premiere of a piece written by Olivia Davies.

Events

There are a large number of events coming up this quarter, for fundraising, awareness, professional development and even networking. Check some of these events out below!

- Once Monthly - [Walk in Their Shoes](#) is an event organised by the WA Family Law Pathways Network that allows practitioners to understand what families' experiences are when accessing the court. This tour runs once a month and books out extremely quickly, so register your interest early!
- January 15th - February 25th - [Fringe World Festival](#) is an annual event hosted in the City of Perth and has a variety of events to appeal to many people. Have a look at their website for sales on their events before the festival begins.
- February 14th - [The Perth Chinese New Year Fair](#) is an annual event that celebrates the new year. This is the year of the Ox and will be marked by a parade leading into a fair with a variety of stalls.
- February 28th & March 1st - [Hyde Park Fair](#), presented by the Rotary Club of North Perth, is an event that has showbags, live

If you know anyone who is interested in volunteering at CAB, please tell them about the [Expression of Interest form](#) on our website.