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Armadale

Shop 6/10 Orchard Ave
(08) 9497 5311
armadale@cabwa.com.au

Kwinana

2 Robbos Way
(08) 9439 1251
kwinana@cabwa.com.au

Bunbury

1 Stirling Street
(08) 9721 6008
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Midland

11A Old Great Northern Hwy
(08) 9271 2500
midland@cabwa.com.au

Busselton

Unit G4,
19 Cammilleri Street
(08) 9751 1199
busselton@cabwa.com.au

Mandurah

Mewburn Centre,
11 Sholl Street
(08) 9535 3101
mandurah@cabwa.com.au

Fremantle

Shop GT22 Manning Arcade
135 High Street
(08) 9335 4522
fremantle@cabwa.com.au

Rockingham

Room 4,
14 Council Avenue
(08) 9527 6671
rockingham@cabwa.com.au

Joondalup

Suite 5, Lotteries House
70 Davidson Terrace
(08) 9301 2833
joondalup@cabwa.com.au

Perth CBD

Level 1/25 Barrack Street
(08) 9221 5711
queries@cabwa.com.au

Head Office

Citizens Advice Bureau of WA Inc.

25 Barrack Street
Perth, WA 6000

Web: www.cabwa.com.au

Email: cab@cabwa.com.au

Phone: (08) 9221 5711

Monday - Friday
9:30am - 4:00pm

An independent, not-for-profit organisation connecting people all over Western Australia with information and services so they can make independent and informed decisions.

If you would like to provide us with feedback, please phone us on (08) 9221 5711 or email cab@cabwa.com.au, for the attention of the Chief Executive Officer.

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Disclaimer: This document is provided by the Citizens Advice Bureau of WA Inc. and is intended as a guide only. This information may not be appropriate to your specific situation and you should seek independent legal advice for your individual situation.

Assisted by: the Government of Western Australia, Department of Communities & Department of Justice

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MEDIATION

IT'S EASY IN CAB'S HANDS

Empower. Advise. Support. Inform.

Types of Mediation

Family & Child Mediation

- Living arrangements and time spent
- Parenting plans
- Property
- Financial
- Facilitations
- Will/ estate dispute

Community Mediation

- Dividing Fences
- Encroaching roots and branch issues
- Nuisance issues
- Associations & Clubs
- External compliant management

Commercial Mediation

- Workplace disputes
- Small business disputes
- External Compliant management

Qualifications

We have professionally qualified and experienced mediators who receive ongoing training and professional development. Our family and child mediators are accredited under the Family Law Act 1975. The mediation process is confidential, and all personal information is protected and managed in accordance with the Privacy Act 1988.

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What is Mediation?

Mediation is a form of dispute resolution where parties who are in dispute can meet in the presence of a neutral, unbiased and independent mediator. Mediators are trained to guide a discussion towards finding a solution agreeable to both parties.

CABWA's mediation service is based at our Perth CBD Head Office. This service uses a 'co-mediation' model where two mediators are present. Throughout the process, the mediators maintain neutrality and ensure that the process is fair and equitable for both parties.

For information, please phone the Mediation Coordinator on (08) 9325 4121 or email mediation@cabwa.com.au.

What to expect at Mediation

Our mediation process assists clients to:

- State their case without interruption
- Define the specific issues in dispute
- Understanding the other's point of view
- Explore areas of agreement
- Formulate a written agreement in their own words

How does mediation help settle parenting disputes?

Separation may end a relationship between partners, but your relationship with your children continues. Our family mediators place a lot of emphasis on helping parents to reach an agreement that's in the best interests of their children.

How does mediation help settle property disputes?

Our family mediators have many years of experience in mediating disputes over property and finances. It's a good idea to get legal advice before trying to reach a property settlement to be aware of your options and your legal rights and responsibilities so you can make informed decisions.

How long will Mediation take?

We never rush clients into reaching a decision during a session, and often encourage clients to attend more than one session. The mediation process may take several months depending on various factors.